

Terms and Conditions

Dear parents and students,

Thank you for trusting and choosing the courses offered by Zr Academy of Education. To enhance teaching quality, following the principles of integrity, individualized instruction and the growth patterns of adolescents, we kindly remind you to pay attention to the following terms and conditions:

1. Participants in any consultations or registrations with Zr Academy of Education are required to carefully read and understand our Terms and Conditions. [Once the payment is made, it is considered that you agree to and voluntarily abide by the relevant regulations of Zr Academy of Education.](#)
2. Registration process: Read relevant materials → Understand course or other service arrangements → Attend a free trial class as needed → Confirm intention to register → Pay service fees → Provide necessary information such as name and age → Obtain an invoice → Attend classes on time/cooperate with the academy's arrangements.
3. Course trial:
 - 1) All 1-on-1 and 1-on-2 to 1-on-4 group courses offer free trial lessons.
 - 2) Trial duration is 30-60 minutes, depending on the student and course.
 - 3) Payment is made after the trial. [If the trial exceeds one hour, regular course fees will apply.](#)
4. Course validity period and fee payment:
 - 1) 1-on-1 and group classes are 2 hours long with approximately 10 minutes of break in between.
 - 2) All courses require a minimum registration of 10 sessions. A management fee will apply if the client doesn't meet this requirement.
 - 3) Registered courses are [valid for one year from the registration date](#). Uncompleted sessions after one year are considered as the student voluntarily giving up attending the course, and no refunds, extensions, or transfers will be allowed.
 - 4) Students who enjoy course discounts or register for courses with discounts are not eligible for refunds under any circumstances.
 - 5) [Course fees/tuition are non-refundable once a course has begun](#), excluding cases of force majeure or other special circumstances.
5. Attendance Requirements and Student Discipline Commitment:
 - 1) Adhere diligently to Zr Academy of Education's established management protocols and classroom decorum by [actively engaging in lessons, respecting instructors and peers, and refraining from disrupting the learning environment of fellow students.](#)
 - 2) Respect the intellectual property rights of Zr Academy of Education by [refraining from unauthorized recording or dissemination of course contents](#) which includes copying, distributing, reselling, sharing and/or spreading our course contents offline or online.
 - 3) [Prohibition against transferring or loaning registered courses to other students or third parties.](#)
 - 4) Follow our teaching plan and arrangement. Failure to adhere to the class schedule,

complete assignments, or maintain communication with instructors within 180 days of course commencement may result in the cessation of services without refund.

- 5) Notify Zr Academy of Education promptly of any health issues that may impede regular participation in classes.
 - 6) [Please inform us at least 48 hours in advance](#) for any planned absences to facilitate scheduling of makeup classes.
 - 7) [Students are not allowed to miss classes continuously and/or frequently](#). Parents are responsible for monitoring their child's course progress, promptly reporting any issues, and ensuring consistent attendance.
 - 8) For safety reasons, please avoid privately contact with the ADI instructors who work with Zr Academy of Education. If you are unhappy with the current instructor, you may ask for another ADI with an additional non-refundable 80 Euro management fee.
 - 9) The scheduling of driving lessons is subject to availability. [We will do our best to arrange the earliest possible lesson for each student, provided it complies with RSA regulations](#). According to RSA regulations, there is a limit on the number of lessons per week for the EDT course. Students are not allowed to complete all lessons at once, and there must be sufficient self-practice between scheduled lessons.
 - 10) [Participants in Pretest Lessons must possess fundamental driving skills](#). Severe or risky driving behavior may lead to service denial with no refund.
 - 11) [Thoroughly prepare all required materials and ensure the readiness of the vehicle for the driving test](#), following the Checklist For Your Practical Driving Test offered by the Road Safety Authority.
 - 12) Zr Academy of Education maintains a strict policy against any form of verbal or physical abuse towards staff members. Such behavior may result in immediate service termination, without refund, and potential legal action.
6. Zr Academy of Education Commitments:
- 1) Service fees will be charged in accordance with relevant policy regulations and this agreement. Invoices will be issued to students upon payment of fees.
 - 2) Transparently outline fee structures, class schedules, and service commitments to the public.
 - 3) Implement appropriate management systems in accordance with local laws, ensuring student compliance for the smooth operation of learning activities.
 - 4) Instruct staff to refrain from disseminating content that contravenes legal regulations.
 - 5) Provide adequate teaching facilities and equipment tailored to program requirements, employ skilled educators, and enforce stringent staff management to prevent any behavior detrimental to students' physical and mental well-being.
 - 6) Ensure course offerings align with students' respective grade levels.
 - 7) Safeguard personal information gathered during the agreement process, refraining from unauthorized disclosure or improper use.
 - 8) Without the consent of the student, we will not use the students' names, pictures, or images for commercial purposes.
7. In instances of force majeure, such as war, pandemics, or natural disasters leading to learning interruptions, neither Zr Academy of Education nor the student assume liability. The affected party should promptly inform the other party in writing, settling course fees based on actual hours consumed or through mutual agreement.
8. Zr Academy of Education retains the ultimate authority to interpret the aforementioned guidelines.